

## Dialogue 2

Pharmacy technician: Hello, welcome to Happy Pharmacy. Before we can fill your prescription, I need to ask you a few questions so we can set up your patient profile. What is your last name?

Patient: Smith

Pharmacy technician: First name?

Patient: James

Pharmacy technician: Middle initial?

Patient: P.

Pharmacy technician: Address?

Patient: 21 Willow Street Apt 117 Jefferson, Arkansas, 84739.

Pharmacy technician: What is your date of birth?

Patient: 05/06/1951

Pharmacy technician: Sex?

Patient: Male.

Pharmacy technician: Social security number?

Patient: 000-00-0000

Pharmacy technician: Do you have a cell phone number you can give us?

Patient: 343-555-6185

Pharmacy technician: Do you have a work phone number?

Patient: 343-555-8216

Pharmacy technician: Is there any other phone number we could use to reach you?

Patient: No.

Pharmacy technician: Ok. Do you have any known medical conditions?

Patient: Well, I sometimes get ulcers but I haven't had any lately.

Pharmacy technician: Ok thank you. Any other medical conditions?

Patient: No.

Pharmacy technician: Do you have any known drug allergies?

Patient: No.

Pharmacy technician: Are you currently taking any prescription medications?

Patient: No.

Pharmacy: Do you have your insurance card with you?

Patient: No I don't have insurance.